

Access Statement

for
Holland House B&B
210 London Road, Worcester, WR5 2JT

INTRODUCTION

It is our aim to cater for the needs of all visitors in our 3 bedroom bed and breakfast. The following statement is a summary of our provision. If you have any specific questions please feel free to contact us and we will endeavour to help.

PRE-ARRIVAL

There is a bus stop 100 yards from the house, along pavements with a slight gradient, with a frequent service to and from the city.

There are two railway stations in Worcester: Foregate Street and Shrub Hill are both a short taxi ride, dependent on time of day.

We have a website with photographs of each guest room, all on the first floor.

You can contact us via phone or email (details below).

ARRIVAL & CAR PARKING FACILITIES

There is limited private car parking belonging to the B&B but other parking is available on neighbouring streets. There are kerbs and gentle gradients.

Assistance with luggage is always offered to guests.

The entrance is reached along pavements which have street lighting. The 6 front steps and door are lit at night.

MAIN ENTRANCE & RECEPTION

The main entrance leads into the hall.

All guests are escorted to rooms and facilities are explained.

PUBLIC AREAS - GENERAL (INTERNAL)

The guest dining room has a wooden floor.

The hall, 15 stairs and landing are carpeted.

DINING ROOM

Breakfast is served in the dining room on the ground floor.

The large rectangular table seats all guests and has an underspace of 67cms with a leg at each corner.

The chairs have no arms.

We do not play background music in any public area of the B&B.

Fully waited service is available.

Vegan, vegetarian, gluten free and all other diets catered for.

The bed and breakfast is no smoking throughout.

LAUNDRY

Washing and drying facilities are available for a small charge.

SHOPPING AND FACILITIES

A Tesco Express with filling station is nearby together with a Post Office, takeaways and public houses, serving meals.

BEDROOMS

All 3 bedrooms are on the first floor, with secure lockable doors. Flat screen 19" televisions with DVD, Freeview facility and remote control are in all rooms. Rooms are fitted with short pile carpets and thermostatically controlled radiators. En-suites have vinyl floor covering and heated towel rails. Lights are fitted with low energy bulbs. Hairdryers and radio alarms are available.

Worcester bedroom

This room has a king size double bed. The en-suite facilities include a bath (bath edge height 53 cm) with shower/mixer tap and an electric shower.

Hereford bedroom

This room has a standard double bed. The en-suite facilities include a double-width shower cubicle. The shower cubicle has a step/edge of 31 cm.

Gloucester bedroom

This room has two single beds. The en-suite facilities include a double-width shower cubicle. The shower cubicle has a step/edge of 27 cm.

ADDITIONAL INFORMATION

Tea and coffee making facilities are available in all bedrooms and small jugs of fresh milk are available on request. We offer secure wireless broadband at no charge.

CONTACT INFORMATION

Address:
Holland House B&B
210 London Road
Worcester
WR5 2JT

Grid reference: SO864538

Telephone:
Land: 01905 353939
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We welcome your feedback to help us improve; if you have any comments please contact us.

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